

Annexure C

Investor Complaints Data for Aug 2023

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0		0
2	SEBI (SCORES)	0	05	0	05	0		2
3	Depositories	0	19	0	19	0		4
4	Other Sources (if any)	0	7	0	7	0		7
5	Grand Total	0	31	0	31	0		4

Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	Apr-23	0	16	16	0
2	May-23	0	11	11	0
3	Jun-23	0	22	22	0
4	Jul -23	0	17	17	0
5	Aug-23	0	31	31	0
1	Grand Total	0	97	97	0

Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	0	167	167	0
2	2018-19	0	165	165	0
3	2019-20	0	129	129	0
4	2020-21	0	161	161	0
5	2021-22	0	282	282	0
6	2022-23	0	250	250	0
7	2023-24	0	97	97	0
8	Grand Total	0	1251	1251	0