

Annexure C

Investor Complaints Data for February 2023

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0		0
2	SEBI (SCORES)	0	05	0	05	0		3
3	Depositories	0	06	0	06	0		2
4	Other Sources (if any)	0	01	0	01	0		1
5	Grand Total	0	12	0	12	0		2

Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	Apr-22	0	28	28	0
2	May-22	0	32	32	0
3	Jun-22	0	21	21	0
4	Jul-22	0	21	21	0
5	Aug-22	0	32	32	0
6	Sep-22	0	23	23	0
7	Oct-22	0	16	16	0
8	Nov-22	0	21	21	0
9	Dec-22	0	12	12	0
10	Jan-23	0	16	16	0
11	Feb-23	0	12	12	0
12	Grand Total	0	234	234	0

Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	0	167	167	0
2	2018-19	0	165	165	0
3	2019-20	0	129	129	0
4	2020-21	0	161	161	0
5	2021-22	0	282	282	0
6	2022-23	0	234	234	0
7	Grand Total	0	1138	1138	0