

Annexure C

Investor Complaints Data for DEC 2025

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending At The End of The Month		Average Resolution Time [^] (In Days)
						Pending For Less Than 3 Months	Pending For More Than 3 Months	
1	Directly from Investors	00	41	02	39	02	00	06
2	SEBI (SCORES)	04	08	03	09	03	00	05
3	Depositories	00	04	00	04	00	00	07
4	Other Sources (if any)	00	00	00	00	00	00	00
5	Grand Total	04	53	05	52	05	00	06

Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	April-25	01	32	33	00
2	May-25	00	36	34	02
3	June-25	02	25	25	02
4	July-25	02	46	47	01
5	Aug-25	01	37	32	06
6	Sep-25	06	49	47	8
7	Oct-25	08	55	60	03
8	Nov-25	03	43	42	04
9	Dec-25	04	53	52	05
	Grand Total		376	372	

Trend of annual disposal of complaints

Sr.No	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	00	167	167	00
2	2018-19	00	165	165	00
3	2019-20	00	129	129	00
4	2020-21	00	161	161	00
5	2021-22	00	282	282	00
6	2022-23	00	250	250	00
7	2023-24	00	329	329	00
8	2024-25	00	461	460	01
9	2025-26	01	376	372	00
	Grand Total	00	2320	2315	00