

Annexure C

Investor Complaints Data for JAN 2026

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending At The End of The Month		Average Resolution Time^(In Days)
						Pending For Less Than 3 Months	Pending For More Than 3 Months	
1	Directly from Investors	02	67	05	64	05	00	09
2	SEBI (SCORES)	03	07	01	09	01	00	06
3	Depositories	00	03	00	03	00	00	04
4	Other Sources (if any)	00	00	00	00	00	00	00
5	Grand Total	05	77	06	76	06	00	07

Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	April-25	01	32	33	00
2	May-25	00	36	34	02
3	June-25	02	25	25	02
4	July-25	02	46	47	01
5	Aug-25	01	37	32	06
6	Sep-25	06	49	47	8
7	Oct-25	08	55	60	03
8	Nov-25	03	43	42	04
9	Dec-25	04	53	52	05
10	Jan-26	05	77	76	06
	Grand Total		453	448	

Trend of annual disposal of complaints

Sr.No	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	00	167	167	00
2	2018-19	00	165	165	00
3	2019-20	00	129	129	00
4	2020-21	00	161	161	00
5	2021-22	00	282	282	00
6	2022-23	00	250	250	00
7	2023-24	00	329	329	00
8	2024-25	00	461	460	01
9	2025-26	01	453	448	00
	Grand Total	00	2397	2391	00