

NOTICE

As per PFRDA GUIDENLINES for Operational Activities – to be followed by Point of Presence (POPs) performing activities of National Pension System (NPS) (wef 1st July, 2023) , below STOCKHOLDING officer is designated as Grievance Redressal Officer. Kindly address your grievances related to NPS (National Pension System) to below officer email id / telephone number.

NPS Grievance Redressal Officer (GRO)	
Name	Ms. Vandita Ranjhani
e-mail id/s	vandita.ranjhani@stockholding.com /Customercare.Services@stockholding.com
Telephone number/s	022-61778510

Central Grievance Management System (CGMS) under NPS:

Any subscriber of NPS can raise the complaint through the CGMS using the login and password provided by Central Recordkeeping Agency to him/her.

PROTEAN CRA login url is <https://cra-nsdl.com/CRA/>

KFINTECH CRA login is <https://nps.kfintech.com/login/login/>