

22nd January 2025

NOTICE

As per PFRDA GUIDELINES for Operational Activities – to be followed by Point of Presence (POPs) performing activities of National Pension System (NPS) (wef 1st July, 2023) , below STOCKHOLDING officer is designated as Grievance Redressal Officer. Kindly address your grievances related to NPS (National Pension System) to below officer email id / telephone number.

NPS Grievance Redressal Officer (GRO)	
Name	Ms. Trupti Waghela
e-mail id/s	Customercare@stockholding.com
Telephone number	022-69192020

Central Grievance Management System (CGMS) under NPS:

Any subscriber of NPS can raise the complaint through the CGMS using the login and password provided by Central Recordkeeping Agency to him/her.

PROTEAN CRA login url is https://cra-nsdl.com/CRA/
KFINTECH CRA login is https://nps.kfintech.com/login/login/