

Annexure C

Investor Complaints Data for NOV 2025

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending At The End of The Month		Average Resolution Time^(In Days)
						Pending For Less Than 3 Months	Pending For More Than 3 Months	
1	Directly from Investors	02	35	00	37	00	00	05
2	SEBI (SCORES)	00	07	04	03	04	00	09
3	Depositories	01	01	00	02	00	00	03
4	Other Sources (if any)	00	00	00	00	00	00	00
5	Grand Total	03	43	04	42	04	00	06

Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	April-25	01	32	33	00
2	May-25	00	36	34	02
3	June-25	02	25	25	02
4	July-25	02	46	47	01
5	Aug-25	01	37	32	06
6	Sep-25	06	48	46	8
7	Oct-25	08	55	60	03
8	Nov-25	03	43	42	04
	Grand Total		279	277	

Trend of annual disposal of complaints

Sr.No	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	00	167	167	00
2	2018-19	00	165	165	00
3	2019-20	00	129	129	00
4	2020-21	00	161	161	00
5	2021-22	00	282	282	00
6	2022-23	00	250	250	00
7	2023-24	00	329	329	00
8	2024-25	00	461	460	01
9	2025-26	01	322	319	00
	Grand Total	00	2266	2262	00