

Annexure C

Investor Complaints Data for OCT 2025

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending At The End of The Month		Average Resolution Time^(In Days)
						Pending For Less Than 3 Months	Pending For More Than 3 Months	
1	Directly from Investors	05	37	2	40	2	00	07
2	SEBI (SCORES)	01	11	00	12	00	00	08
3	Depositories	02	07	1	08	1	00	07
4	Other Sources (if any)	00	00	00	0	00	00	00
5	Grand Total	08	55	03	60	03	00	07

Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	April-25	01	32	33	00
2	May-25	00	36	34	02
3	June-25	02	25	25	02
4	July-25	02	46	47	01
5	Aug-25	01	37	32	06
6	Sep-25	06	48	46	8
7	Oct-25	08	55	60	03
	Grand Total		279	277	

Trend of annual disposal of complaints

Sr.No	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	00	167	167	00
2	2018-19	00	165	165	00
3	2019-20	00	129	129	00
4	2020-21	00	161	161	00
5	2021-22	00	282	282	00
6	2022-23	00	250	250	00
7	2023-24	00	329	329	00
8	2024-25	00	461	460	01
9	2025-26	01	279	277	00
	Grand Total	00	2223	2220	00