## Annexure C

## Investor Complaints Data for OCT 2026

| SN | Received from | Carried forward from previous month | Received during the month | Total Pending | Resolved | Pending At The End of The Month | | Average Resolution Time^(In Days) |
|---|---|---|---|---|---|---|---|---|
| | | | | | | Pending For Less Than 3 Months | Pending For More Than 3 Months | |
| 1 | Directly from Investors | 00 | 22 | 02 | 20 | 02 | 00 | 06 |
| 2 | SEBI (SCORES) | 00 | 10 | 02 | 08 | 02 | 00 | 06 |
| 3 | Depositories | 01 | 03 | 01 | 03 | 01 | 00 | 07 |
| 4 | Other Sources (if any) | 00 | 00 | 00 | 00 | 00 | 00 | 00 |
| 5 | **Grand Total** | **01** | **35** | **05** | **31** | **05** | **00** | **6** |

## Trend of monthly disposal of complaints 2026-27

| SN | Month | Carried forward from previous month | Received | Resolved | Pending |
|---|---|---|---|---|---|
| 1 | April-2026 | 07 | 68 | 73 | 02 |
| 2 | May-2026 | 02 | 88 | 69 | 21 |
| 3 | June-2026 | 21 | 100 | 119 | 02 |
| 4 | July-2026 | 02 | 81 | 77 | 06 |
| 5 | August-2026 | 06 | 63 | 66 | 03 |
| 6 | September-2026 | 03 | 47 | 49 | 01 |
| 7 | October-2026 | 01 | 35 | 31 | 05 |
| | **Grand Total** | | **482** | **484** | |

## Trend of Annual Disposal of Complaints

| Sr.No | Year | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|---|---|---|---|---|---|
| 1 | 2017-18 | 00 | 167 | 167 | 00 |
| 2 | 2018-19 | 00 | 165 | 165 | 00 |
| 3 | 2019-20 | 00 | 129 | 129 | 00 |
| 4 | 2020-21 | 00 | 161 | 161 | 00 |
| 5 | 2021-22 | 00 | 282 | 282 | 00 |
| 6 | 2022-23 | 00 | 250 | 250 | 00 |
| 7 | 2023-24 | 00 | 329 | 329 | 00 |
| 8 | 2024-25 | 00 | 461 | 460 | 01 |
| 9 | 2025-26 | 01 | 574 | 568 | 07 |
| 10 | 2026-27 | 07 | 482 | 484 | 00 |
| | **Grand Total** | **00** | **3000** | **2995** | **00** |