

Annexure C

Investor Complaints Data for Apr 2025

| SN | Received from | Carried forward from previous month | Received during the month | Total Pending | Resolved | Pending at the end of the month | | Average Resolution time (in days) |
|----|-------------------------|-------------------------------------|---------------------------|---------------|----------|---------------------------------|--------------------------------|-----------------------------------|
| | | | | | | Pending for less than 3 months | Pending for more than 3 months | |
| 1 | Directly from Investors | 0 | 26 | 0 | 26 | 0 | | 6 |
| 2 | SEBI (SCORES) | 0 | 3 | 0 | 3 | 0 | | 9 |
| 3 | Depositories | 1 | 3 | 0 | 4 | 0 | | 7 |
| 4 | Other Sources (if any) | 0 | 0 | 0 | 0 | 0 | | 0 |
| 5 | Grand Total | 1 | 32 | 0 | 33 | 0 | 0 | 6 |

Trend of monthly disposal of complaints

| SN | Month | Carried forward from previous month | Received | Resolved | Pending |
|----|--------------------|---|----------|----------|---------|
| 1 | Apr-25 | 1 | 32 | 33 | 0 |
| | Grand Total | | 32 | 33 | |

Trend of annual disposal of complaints

| SN | Year | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|----|--------------------|--|--------------------------------|--------------------------------|--------------------------------------|
| 1 | 2017-18 | 0 | 167 | 167 | 0 |
| 2 | 2018-19 | 0 | 165 | 165 | 0 |
| 3 | 2019-20 | 0 | 129 | 129 | 0 |
| 4 | 2020-21 | 0 | 161 | 161 | 0 |
| 5 | 2021-22 | 0 | 282 | 282 | 0 |
| 6 | 2022-23 | 0 | 250 | 250 | 0 |
| 7 | 2023-24 | 0 | 329 | 329 | 0 |
| 8 | 2024-25 | 0 | 461 | 460 | 1 |
| 9 | 2025-26 | 1 | 32 | 33 | 0 |
| | Grand Total | 0 | 1976 | 1976 | 0 |