

### **Annexure C**

#### **Investor Complaints Data for MAR 2025**

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month		Average Resolution time (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	25	0	25	0		8
2	SEBI (SCORES)	1	13	0	14	0		9
3	Depositories	7	7	1	13	0		8
4	Other Sources (if any)	0	0	0	0	0		0
5	<b>Grand Total</b>	8	45	0	52	0	0	8

**Trend of monthly disposal of complaints**

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	Apr-24	0	54	54	0
2	May-24	0	39	39	0
3	Jun-24	0	58	58	0
4	Jul-24	0	35	28	7
5	Aug-24	7	43	45	5
6	Sep-24	5	38	36	7
7	Oct-24	7	28	35	0
8	Nov-24	0	22	22	0
9	Dec-24	0	37	36	1
10	Jan-2025	1	31	32	0
12	Feb-2025	0	31	23	8
13	Mar-2025	8	45	52	1
	<b>Grand Total</b>		461	460	

**Trend of annual disposal of complaints**

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	0	167	167	0
2	2018-19	0	165	165	0
3	2019-20	0	129	129	0
4	2020-21	0	161	161	0
5	2021-22	0	282	282	0
6	2022-23	0	250	250	0
7	2023-24	0	329	329	0
8	2024-25	0	461	460	1
9	<b>Grand Total</b>	0	1944	1943	0