

### Annexure C

#### Investor Complaints Data for May 2025

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending At The End of The Month		Average Resolution Time^(In Days)
						Pending For Less Than 3 Months	Pending For More Than 3 Months	
1	Directly from Investors	00	23	00	23	00	00	06
2	SEBI (SCORES)	00	10	02	08	00	00	07
3	Depositories	00	03	00	03	00	00	09
4	Other Sources (if any)	00	00	00	00	00	00	00
5	<b>Grand Total</b>	<b>00</b>	<b>36</b>	<b>02</b>	<b>34</b>	<b>00</b>	<b>00</b>	<b>07</b>

#### Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	Apr-25	01	32	33	00
2	May-25	00	36	34	02
	<b>Grand Total</b>		<b>68</b>	<b>67</b>	

**Trend of annual disposal of complaints**

Sr.No	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	00	167	167	00
2	2018-19	00	165	165	00
3	2019-20	00	129	129	00
4	2020-21	00	161	161	00
5	2021-22	00	282	282	00
6	2022-23	00	250	250	00
7	2023-24	00	329	329	00
8	2024-25	00	461	460	01
9	2025-26	01	68	67	00
	<b>Grand Total</b>	<b>00</b>	<b>2012</b>	<b>2010</b>	<b>00</b>